

Advise USC Background and Project Highlights

Out of everything going on at USC right now, Advise USC is probably one of the largest student-focused technology initiatives for all the reasons listed below.

What is it?

- Formally: “The goal of the Advise USC Program is to build a standardized, equitable, and measurable practice of student advising using a modern, enterprise-level solution.”
- Informally: we are building a new Academic Advisement System for the entire university – all schools and units, undergrads and grads. Along with completely replacing the technology, the processes behind academic advising (course planning, student success team, etc.) are also being thoughtfully redesigned.
- Program history can be found on its website: [Where did Advise USC come from? – Advise USC Program](#)
- Refer to <https://adviseuscprogram.provost.usc.edu/>

Why is it important?

- Academic student services related to advisement aren’t keeping up with the pace of USC’s growth. Students feel this, and the current system is from 2007.
- No single system for graduate academic advisement currently exists at USC. This program will fix that by giving an excellent, new experience to both graduates and undergraduates.
- It’ll unlock new reporting and analytics capabilities that will help significantly enhance the student experience for every student at USC.

Who’s involved?

- This project will affect nearly every student at USC. It’ll help them plan their courses with new self-service options, ask questions of their student success team, easily schedule appointments with their advisors in one place, and more. None of this is possible with the functions of the current system.
- We’ve had listening sessions with hundreds of individuals around campus, including faculty, staff, students, advisors, technical/IT staff, and more. They represent nearly every school and unit from programs large and small across UPC and HSC. We also spoke to other schools around the country to hear what works and doesn’t work for them.
- There is a diverse steering committee of representatives from units across campus who are helping steer the project. Andy Stott, VP of Academic Programs and Dean of the Graduate School, is the Program Sponsor. Full committee member list: [About – Advise USC Program](#)

Overall Project Highlights

1. We are making an intentional investment in academic advising infrastructure to support holistic student development, clear communication, and successful progress to degree completion.
2. Our recent accreditation review encouraged our efforts to modernize and consolidate academic advising processes and systems at USC.
3. New approaches to academic advising will better support students in exploring the complexity of our academic offerings and interdisciplinary programs. We will continue to promote breadth and depth in student learning.
4. By consolidating data sources and creating new tools, we will provide academic advisors with a 360 degree view of their advisees.
5. Our efforts are aimed at expanding and promoting equity in the student experience and providing transparency into the student-advisor relationship.
6. Our culture journey’s unifying values will lead us to excellence in academic advising as we ensure our academic advisors have cutting-edge resources and knowledge to guide the 21st century USC student.

For questions, feedback, thoughts, contact: adviseuscprogram@usc.edu